

Congress of the United States
House of Representatives
Washington, DC 20515

May 8, 2020

Thomas M. Rutledge
Chairman and Chief Executive Officer
Charter Communications
400 Atlantic Street
Stamford, CT 06901

Randall L. Stephenson
Chairman and Chief Executive Officer
AT&T Inc.
208 S Akard Street
Dallas, TX 75202

Hans Vestberg
Chairman and Chief Executive Officer
Verizon Communications
140 West Street
New York, NY 10007

Dexter Goei
Chief Executive Officer
Altice USA, Inc.
One Court Square West
Long Island City, NY 11101

Dear Mr. Rutledge, Mr. Stephenson, Mr. Vestberg, and Mr. Goei:

As you know, the attributes of the novel coronavirus (COVID-19) pandemic have necessitated widespread social distancing, which has disrupted millions of Americans' daily lives by requiring that they remain at home for weeks on end. Likewise, you are surely aware of the millions of households that are under acute economic distress due to this pandemic's comprehensive impact on our society. Given that, I urge you to work with your customers to ensure they can remain connected to vital information and communications services in spite of their immediate ability to pay their monthly bill.

Understandably, Americans across the country practicing social distancing have become increasingly dependent on your services to conduct remote work when possible, access telemedicine, receive updated information about the COVID-19 pandemic, and to maintain contact with loved ones. Consequently, an absence of these essential services directly jeopardizes the efficacy of COVID-19 response programs, particularly as it relates to the public's adherence to guidance urging them to stay home.

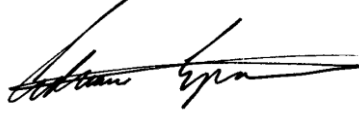
Furthermore, with the economic slowdown causing widespread layoffs, furloughs, and general economic stagnation, millions of Americans are on the brink of financial catastrophe. Though I am confident that customers would prefer to remain current on all of their outstanding bills, many Americans are unable to do so without a broad economic recovery or universal forgiveness on their most vital expenses such as rent, food, utilities, and health care costs.

The services provided by your companies are essential to the success of our country's current COVID-19 response programs and long-term recovery efforts. Therefore, I believe it is both in

the American spirit as well as in the best interest of the public health that you work with customers to avoid service cancellations. Likewise, I hope you will work to restore service to those households that have seen their service suspended.

Thank you for your attention to this important matter.

Sincerely,

A handwritten signature in black ink, appearing to read 'Adriano Espaillat', with a long horizontal flourish extending to the right.

Adriano Espaillat
Member of Congress